



SPRAYTEX WEATHERSHIELD COATINGS

Terms & conditions

1. While we attempt to remove all existing render with a full strip off and re-render, this is at the discretion of the contract manager and our installation crews as it may not be reasonably practicable to remove every bit of the existing render especially where removal could cause additional damage to the brick facings or even the structure of the building. In the removal and re-render of a property we are simply looking for a suitable substrate to apply the new render and provide a level finish.
2. Our standard payment terms unless otherwise agreed are; 35% deposit payable on order, 50% interim payment upon completion of repairs and prep work (prior to coating) and then final 15% upon completion.
3. Client will provide to free of charge all necessary power and water, if required
4. Start dates - We try our very best to adhere to the start dates that we provide, however we are dependent upon the weather and this is out of our control. If we are delayed on a contract, then this could influence contracts due to be started afterwards. If a delay was to occur, we ask that common sense and patience be kindly applied as we will start as soon as practicable.
5. We will not be held liable for liquidated and ascertained damages or late completion penalties or discounts.
6. The Smooth texture will either be roller or spray applied in accordance with manufacturer's instructions
7. The client is responsible for the removal of electrical items such as satellite dishes, external lights & alarm boxes. If removal of these items is not possible then we will carry out our works with these items in-situ.
8. With a patch and repair, prime and spray coat, it should be noted that while every attempt is made to improve the texture and level finish, we are still reliant on the existing render, so undulations and slight imperfections are sometimes unavoidable.
9. All materials supplied, and work carried out is deemed the full ownership of our company until the contract sum is paid in full.
10. We reserve the right to charge any late payments with a fee of 7% interest of the outstanding balance per week until payment is made.
11. It should be noted that any sample cards provided are for illustrative purposes only and indicative of what a texture could look like. However, sample cards show the product applied to a smooth piece of plastic, whereas the actual product will obviously be applied to a masonry finish.
12. The colour applied may appear different from the sample colour chart dependent upon the texture chosen.



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13. Our Contractors Written Guarantee is available upon request.
14. The Insurance Backed Guarantee replaces our Contractors Written Guarantee in the unlikely event that our company ceased trading which provides continuous cover for the client. We will be happy to provide a cost for the Insurance backed guarantee upon request.
15. If you choose our Marketing discount or Promotional home offer, we request that we have your permission to use before and after photographs of your property, place an advertising board outside your home during the works and can use you as a reference if asked.
16. Our standard rates are valid for 3 months; however, we offer an early booking or first appointment discount for orders placed within 7 days of the quotation date. This discount reflects administrative savings within our company if the enquiry can be surveyed, quoted and booked in using one salesperson. This system also assists us with cash-flow, work continuity and saves second appointment visits.
17. The Company shall GUARANTEE for a period of 15 years, the materials from the date of completion of application of the application that, in the event of any chipping, flaking, peeling and penetrating damp, then the Company shall, upon production of the Contract, specifications and this certificate of Guarantee, inspect those areas at a mutually convenient time carry out without charge such re-coating as may be necessary providing that:
 18. The material has been applied to one of the following surfaces: concrete, brick, cement rendering, pebbledash, stone or stucco & masonry paint
 19. The damage has not been caused by failure of the surface to which the material has been applied or by any chemical efflorescence from such surface.
 20. The material has not been subjected to any physical or mechanical damage after application.
 21. This Guarantee is conditional upon the holder allowing our Company (or our appointed representative) to inspect the property at five and ten-year intervals. It is the holder's responsibility to arrange the inspection 4 weeks prior to each inspection interval
 22. The client shall retain any pre-existing rights by common law or by statute notwithstanding the term of this Certificate of Guarantee, which shall be regarded as in addition to and in diminution of such rights.
 23. The Guarantee is transferable to any new owner or the property in question within the guarantee period providing notice of transfer of Guarantee is given within one month of completion of any sale.
 24. Any claim under this Guarantee must be made in writing to the Company within 14 days of any defects becoming apparent.
 25. Because of how they are constructed; Garden walls, chimneys, balustrades, pool walls, garages and any additional out-houses are not covered under this Guarantee.



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26. As with all rendering and coating works occasionally light shadowing and minor undulation in certain lights can sometimes be visible.
27. We reserve the right to cancel or withdraw from any contract in relation to a patch and repair option, if on inspection this is not viable due to the extent of loose render. Any deposits will be returned.
28. We try our very best to adhere to the start dates we provide; however, we are dependent upon the weather and this is out of our control. If we are delayed on a contract, then this could influence contracts due to be started afterwards. If a delay was to occur, we ask that common sense and patience be kindly applied as we will start as soon as practicable.
29. We cannot be held responsible for third-party scaffolding installations, we will endeavour to make sure they are erected and dismantled on time, but no guarantee can be given or implied regarding the scaffolding erection and dismantling that this coincides with the project of works
30. Please note that the colour illustrated in the Wethertex booklet is not a true representation of the actual colour as this is a photograph of a swatch. We do have a colour swatch card which gives a much more realistic idea of the true colour, please request one of these when making your final choice if you are in doubt.
31. Deposits are taken on a nonrefundable basis. If we cancel the contract, we will return the deposit, however if a client cancels the contract then we reserve the right to not pay back the deposit. This is cover lost admin time as well as materials which may have been purchased or deposits, we may have paid on the hire of access equipment.
32. Note relating to areas with there is cladding, tiles or wood. These will be inspected by the installation team on commencement of works and we reserve the right to either remove or not remove these cladding finishes of tiles UPVC, wood etc. and carry out works which may mean none removal. These areas may be over boarded with render board and the like and then after which our standard two coat render system with meshing will be applied. Where we have included to remove any cladding, tiles or wood and install render board this is under the assumption that the structural stud work beneath is in good order. If the stud work requires remediation work, this may be an extra cost depending on the extent of damage.
33. Access equipment. Unless stated, to keep the costs down we have assumed that all works can be carried out using our own mobile scaffold towers, ladders or other temporary access equipment. If we have to hire in or use fixed (tied in) scaffolding then we will advise on any additional costs prior to works commencing.